



Why choose South Shore Heating & Cooling?

- Founded in 1959, South Shore Heating & Cooling remains a local, family-run business staffed with experts who strive to deliver ultimate comfort and earn your trust.
- You will promptly receive all the resources required to meet your needs. It is our mission to deliver great service every time.
- Our qualified employees are on the front line of home comfort with properly maintained vehicles, productivity-enhancing software, and the best tools for diagnosing your equipment.
- Stay worry-free: South Shore Heating & Cooling is fully insured. Get access to a team of experts who deliver conservation advice to reduce energy wasted...and money spent.
- Only the best in durable, high-efficiency heating and cooling equipment are sold and installed.
- South Shore Heating & Cooling employees are your natural gas and home comfort experts.

General Terms and Conditions

Restrictions Apply

1. Preventive maintenance service must be scheduled by the customer.
2. Residential systems up to 300,000 BTU are covered.
3. There shall be no liability for any reason on the part of South Shore Heating & Cooling for work done by anyone else, unless such person is authorized in writing by South Shore Heating & Cooling to perform such work or furnish parts.
4. The length of this agreement is one year. The agreement will automatically renew at that time unless we are notified of cancellation in advance in writing.
5. Should a customer sell the property, he or she may transfer the unused portion of a contract to the buyer. Further, seller may transfer the unused portion to any other domicile, provided the heating equipment is in acceptable condition.
6. Limitation and Disclaimer of Liability: South Shore Heating & Cooling's liability is limited to the reasonable value of the service and parts offered by this contract. South Shore Heating & Cooling's sole liability in the event of a failure to perform will be the reasonable costs of the service and parts specified under this contract. South Shore Heating & Cooling makes no warranties, expressed or implied, including but not limited to any warranty or merchantability or fitness for a particular purpose, except expressly set forth herein. No warranty is made as to the ability of the heating system to supply heat or hot water required by the customer, except as indicated above. South Shore Heating & Cooling will not be responsible for any secondary or consequential loss or damages due to or resulting from the failure of any heating or air conditioning system part, vacant or unattended premises, delays or failure to render service, or damages caused by acts of God, strikes, material or labor shortages, fire, flood, accidents, abuse or misuse of the equipment, or other conditions not within South Shore Heating & Cooling's control.
7. Termination and Default: South Shore Heating & Cooling reserves the right to terminate this contract without notice if the customer does any of the following:
 - Permits any person other than an employee or authorized representative of South Shore Heating & Cooling to service the customer's equipment.
 - Fails to maintain an acceptable credit rating with South Shore Heating & Cooling or is otherwise in arrears on any bill for fuel or service due to South Shore Heating & Cooling.
 - Abuses or neglects the heating or air conditioning system.If this contract is terminated for any of these reasons, customer will pay South Shore Heating & Cooling's standard rates for service and parts for all services rendered during the term of this contract. In the event of termination, no refunds will be made on any fractions of the year for any unused portion of this contract. Any notice by customer to cancel this contract will be void unless such notice is in writing, addressed to South Shore Heating & Cooling and mailed by certified mail, return receipt requested, in which case, said notice will be effective five days after receipt by South Shore Heating & Cooling. Until such time, customer will remain liable to South Shore Heating & Cooling for all services rendered.
8. South Shore Heating & Cooling is not responsible for the failure or damage caused by Low Water Cutoffs.
9. **The heating season is from October 1 to May 15.**



You Can Be COMFORTABLE with South Shore Heating & Cooling

HVAC Services for:

- ✓ Oil
- ✓ Natural Gas
- ✓ Home Automation
- ✓ Central A/C
- ✓ Ductless A/C
- ✓ Master Plumber
- ✓ Master Electrician
- ✓ Standby Generators
- ✓ Indoor Air Quality

southshoreheatingcooling.com

- Energy Conservation
- Preventive Maintenance
- High-Efficiency Heating & Cooling
- Online Convenience



Service Plans for Oil, Natural Gas, and Air Conditioning



(508) 398-6901
southshoreheatingcooling.com

57 White's Path • South Yarmouth, MA 02664



Why is a Heating Efficiency Service Plan a good idea?

Preventative maintenance is the easiest way to prolong the life of your home energy system. Our certified technicians will ensure your system is running efficiently all year long. The result is a system that can help lower your energy bills and keep your family safer. In addition to our preventative maintenance visit, you can rest assured that South Shore Heating & Cooling will be there for you year round with top class service and discounts toward unexpected repairs.



Oil Plan

	Comfort Plus Plan
Labor & Parts Discount	20%
Replacement Credit	\$300
Travel Charge	\$0
Night Travel Charge	\$35
24/7 Emergency Service	Yes
Priority Service Scheduling	Yes
Preventative Maintenance	Yes
Home Automation Included	No

For pricing
on our plans
please call us.

Dave Lennox
PREMIER DEALER™
LENNOX

Add Water Heater Coverage[^]
to any plan

Add Humidifier Plan
Coverage to any plan

Gas** Plans

	Comfort Plan	Comfort Plus Plan	Total Comfort Plan
Labor & Parts Discount	15%	20%	25%
Replacement Credit	\$0	\$300	\$500
Travel Charge	\$35	\$0	\$0
Night Travel Charge	\$45	\$35	\$0
24/7 Emergency Service	Yes	Yes	Yes
Priority Service Scheduling	Yes	Yes	Yes
Preventative Maintenance	Yes	Yes	Yes
Home Automation Included	No	No	Yes

+ Restrictions may apply. Regular service hours are 8:00 a.m. to 4:30 p.m., Monday through Friday. No diagnostic or travel charge on emergency service during regular service hours only.

* Restrictions may apply. Regular service hours are 8:00 a.m. to 4:30 p.m., Monday through Friday.

** High Efficiency plan available for systems 85% or higher.

^ Water heater service policy only available with main heating unit policy.

A/C*** Plans

	Comfort Plan	Comfort Plus Plan	Total Comfort Plan
Labor & Parts Discount	15%	20%	25%
Replacement Credit	\$0	\$300	\$500
Travel Charge	\$35	\$0	\$0
Night Travel Charge	\$45	\$35	\$0
24/7 Emergency Service	Yes	Yes	Yes
Priority Service Scheduling	Yes	Yes	Yes
Preventative Maintenance	Yes	Yes	Yes
Home Automation Included	No	No	Yes

*** Restrictions may apply. Regular service hours are 8:00 a.m. to 4:30 p.m., Monday through Friday. Does not apply to labor done during off hours. If unit is running properly upon arrival, there will be a travel and/or diagnostic fee of \$125.

Mini-Split Plan



	Comfort Plus Plan
Labor & Parts Discount	20%
Replacement Credit	\$300

Ensure year-round comfort with South Shore Heating & Cooling. Call us today at (508) 398-6901 to enroll.